THE MISSOURI DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

DOLIR REVIEW

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Governor's Council on Disability Welcomes New Executive Director

Rob Honan has joined the Governor's Council on Disability as executive director.

Honan has worked in the disability community since 1993 and lived with a disability his entire life. In 1993 and 1994 he was the deaf and hard-of-hearing independent living specialist for LINC Inc., a center for independent living in Belleville, IL. In 1994, he returned to Missouri to work as a disability program specialist for the Governor's Council on Disability's Kansas City area office. He left the Governor's Council in 1997 to become the first executive director of Warrensburg Independent Living Services (WILS). In conjunction with his duties as executive director of WILS, Honan was also involved with the Old Drum Transportation Committee, a local transportation initiative in Warrensburg, MO, served as the president of Missouri Centers for Independent Living (MOCIL) and was a committee member of KC Metropolitan Council of Developmental Disabilities.

Honan earned his Bachelor of Arts degree at Westminster College in Fulton, MO in 1987, a Master of Arts in Political Science from the University of Missouri–Columbia in 1992, and a Master's in Public Administration from the University of Missouri–Kansas City in 1999. He and his wife, Laurie, live in Jefferson City with their daughters, Althea and Eleanor.

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Employee Profile

AMY FRANK

Title:
Clerk Typist III
Division:
Division of Workers' Compensation
Section:
Insurance Unit
Location:
Jefferson City, MO

Q *What do you consider the most important thing your program/division does for Missouri citizens?*

A We ensure injured workers get compensated in a timely manner.

Q *How does what you personally do in your job help or affect Missouri citizens?*

A I assist callers in finding the proper insurance carrier used by their employers. This helps speed up the process of compensating them when they are out of work due to a work-related injury.

Q *How do you think what you do could be improved or changed to better serve Missourians?*

A Getting the employer database more organized and user friendly would make it quicker and easier for me to find the correct insurance provider, helping me get the phone calls finished faster.

Q *What part of what you do gives you the most satisfaction/pride/feeling of accomplishment?*

A It is really great to hear the caller say, "Thank you–you've really been a big help." Many times I receive a call from someone with a question that I can't even answer. While I am looking to find the section that can help and connect them, they just need someone to listen, and are calmed down before I connect them to the person that can answer their question.

Pet Appreciation Week at Workers' Comp is the Cat's Meow

By Debbie Troesser, Division of Workers' Compensation

Pet appreciation week was celebrated September 4 through September 11 in the Division of Workers' Compensation. Employees could bring in pictures of their pets to enter in a photo contest. There were 18 entries in the contest ranging from dogs, cats, hamsters, guinea pigs, and even a human "pet." Employees voted with donations of money for their favorite pets. Best of show went to Abby, a cocker spaniel entered by Carrie Sisson. Some of the other categories were "looks most like owner," "best dressed," "sweetest" and "most adorable." $148.01 was collected from the voting. Each entry was awarded a certificate of recognition because they are all winners in the eyes of their owners.

Along with the photo contest, a food, toy and blanket drive was held for the Callaway Hills Animal Shelter. Bagels and juice and donuts and juice were sold to collect additional monies for the shelter. Besides the money collected from the photo contest, bagels and donuts, over $100 in food, toys and blankets were donated. Part of the money collected was used to buy a large dog igloo for the shelter.

The Employee Committee which organized the drive was quite pleased by the participation and donations. Callaway Hills was very glad to receive all the items.

Debbie Troesser (left) and Carrie Sisson of the Division of Workers' Compensation show off the items collected for the Callaway Hills Animal Shelter during Pet Appreciation Week.

Director's Message

Giving the Gift of Life

The Department held a blood drive last month, and I want to take this opportunity to thank everyone who donated.

We all expect blood to be there for us, but barely a fraction of those who can give do. Yet sooner or later, virtually all of us will face a time of great vulnerability in which we will need blood. And that time is all too often unexpected. Taking just a few minutes out of your day can make all the difference in the world to someone who needs a donation–you can save someone's life.

So, if you donated, consider yourself a hero. If you didn't make it to the drive and would like to donate, contact your local chapter of the American Red Cross today and be a hero, too. It's a great feeling to know you've done something to help others. Who knows, someday that someone who needs blood might be you.

Catherine Hanaway

Terry Old of the Missouri Commission on Human Rights gives the gift of life at the Department's recent blood drive.

MCHR Employee's Son is World Champion in Taekwondo

Norman Rice is a champion. His mom, Carol Rice of the Missouri Commission on Human Rights, always knew that.

Recently Norman earned first place in forms and third place in sparring in the boys ages 15-16 special abilities black belt division at the American Taekwondo Association's (ATA) World Championships.

"I'm exuberant and proud he's accomplished something most people wouldn't even think of trying," says mom Carol.

Carol, Norman and his twin brother David train and help instruct Taekwondo classes at Anderson's ATA Academy.

Charles McCowen of the Division of Labor Standards prepares to donate blood.

On-Site Safety and Health Program Manager Gives Presentation Online

Robert Simmons, manager of the Division of Labor Standards' On-Site Safety and Health Consultation Program recently provided an introduction to their voluntary program to an online audience of small business employers throughout the U.S. The web cast presentation was done at Loction Insurance in St. Louis, MO in June.

The web cast was a joint effort with the federal Occupational Safety and Health Administration (OSHA) designed to help Missouri's high-hazard businesses voluntarily improve their workplace safety and health programs by letting them know their options and how to make such improvements.

As part of the program, a representative of OSHA also discussed that agency's role in enforcement and inspection procedures, and the reasoning behind their initiatives targeting high hazard industries for compliance inspections.

This was the first time OSHA and the Missouri On-Site Safety and Health Consultation produced a Web presentation. Approximately 5,000 web users had the capability of viewing the web cast.

Quote of the Month

Treat people as if they were what they ought to be,
and you help them become
what they are capable of becoming.

-Goethe

Do you have a favorite quote you would like to share? Send it to:

Quote of the Month
c/o Office of Public Affairs
Missouri Department of Labor and Industrial Relations
PO Box 1958
Jefferson City, MO 65102-1958

Linda Budnik is June Employee of the Month

Linda Budnik, a senior office support assistant with the Department's Research and Analysis Section, was selected June 2002 Employee of the Month.

Budnik was part of a team that won the 2001 Governor's Award for Quality and Productivity for work on a project that improved the efficiency of an annual survey of employers conducted by the section. She is praised by her co-workers for being dedicated, efficient and able to handle additional responsibility and decision making in the absence of supervisors.

Other employees of the Research and Analysis Section admire her work ethic. "Linda is a quiet person and likes to stay in the background, but the dedication and quality of her work is definitely noticed by her supervisor and co-workers," they say.

George Richey is July Employee of the Month

George Richey, a carpenter with the Department's Facilities and Maintenance Section in Kansas City, was selected July 2002 Employee of the Month.

Richey takes care of maintenance problems in the Department's offices on Main Street in Kansas City. In addition, he does work for offices in Springfield, Jefferson City and St. Louis.

The Kansas City building manager says he relies greatly on Richey's dependability. "Mr. Richey is one of those employees who goes out of his way to see to it that everyone is happy," he says. "I really don't believe he knows the meaning of the word 'no'. George's accomplishments are great. To some people they may seem small, but it is his dedication to this staff here that makes his job look easy."

Dunn's Safety Tips – Safety at the Gas Pump

The Petroleum Equipment Institute wants to make people aware of the danger of fires that result from "static" (that is, static electricity) at gas pumps. They have researched 150 cases of these fires. The results were very surprising:

- Out of 150 cases, almost all drivers involved were women.
- In almost all cases the person got back in their vehicle while the nozzle was still pumping gas. The fires started as a result of static when the pump shut off and they went back out to remove the nozzle.
- Most had on rubber-soled shoes.
- Most men never get back in their vehicle until completely finished filling their tank. This is why they are seldom involved in these types of fires.
- Never use cell phones when pumping gas.
- It is the vapors that come out of the gas that cause the fire, when connected with static charges.
- There were 29 fires where the vehicle was re-entered and the nozzle was touched during refueling, involving a variety of makes and models of cars. Some of these fires resulted in extensive damage to the vehicle, to the station and to the customer.
- Seventeen fires occurred before, during or immediately after the gas cap was removed and before fueling began.

NEVER get back into your vehicle while filling it with gas. If you absolutely **HAVE** to get in your vehicle while the gas is pumping, make sure you get out, close the door and **TOUCH THE METAL** before you ever pull the nozzle out. This way the static from your body will be discharged before you remove the nozzle.

For more information visit the Petroleum Equipment Institute's website at http://www.pei.org and click in the center of the screen where it says "Stop Static."

An example of the damage done by a fire caused by static electricity at the gas pump.

Steve Dunn is the Department's Safety Coordinator.
He is also Director of the Mine and Cave Safety and Health Consultation Program for the Division of Labor Standards.

Safety Alert-Secondary Explosive Devices

There has been a recent increase in the use of flashlights as housings for explosive devices in the United States and its territories. Essentially, individuals have booby-trapped flashlights and left them at the crime scenes, bomb and arson scenes or where their intended victim will find them. To date, these devices have killed one law enforcement officer, injured several and injured a number of civilians. The flashlights are generally metal, like the Mag-lite or Kell-lite. The batteries are removed and a small pipe bomb is inserted into the housing. The bomber then rigs the flashlight in one of two ways, either wiring the flashlight to explode when the switch is activated or setting the bomb to trigger if it is moved, by use of a purchased or improvised mercury switch.

A Mag-lite rigged with an improvised motion switch claimed the life of a Puerto Rican peace officer. In any circumstance when a flashlight is encountered where it is not expected, leave the light alone. If the owner is located, allow the owner to take custody of the light. If no owner can be found, contact the police or the local bomb squad. Do not attempt to open or examine the light yourself. If the bomb squad tries to laugh at you, remind them that the Alcohol Tobacco and Firearm division has reported finding about 20 of these in past years and tell them you're not going to touch it.

Source: Headquarters, Naval Criminal Investigative Service (NCIS), Washington D.C.

Second and Third Quarter 2002 Service Awards: Employees Honored For Service to the Department

Congratulations to Everyone!

Twenty-nine department employees were honored with Second Quarter 2002 Service Awards for their dedication and service to the citizens of Missouri. Service Awards are presented to employees who have accumulated tenure with the Department in five-year increments, beginning with five years of service.

Second Quarter 2002 Service Award Honorees

5 Years
Mica A. Baldwin
Glen E. Easley
Alice G. Marquis
Charles E. Schaeffer

10 Years
Vicki Hoogveld
Sharon A. Rademan
Sandra I. Shaw
Michael A. Thompson
Sandra J. Weinlood
Linda A. Williams
Patricia A. Wise

15 Years
Mary E. Bays
A.Laverne Boyd
Janice S. Byerly
Eric R. Cogshell
Beverly Gallagher
Joseph E. Harper
Louise K. Kneuvean

25 Years
Wanda L. Mantle
James R. McCalister
Lucinda Sacus
Dona M. Windsor

30 Years
Donna Cavitte
Karen L. Dormire
Richard W. Forkner
Toby J. Globe
James L. Ketcherside
Paul E. Perry

35 Years
Edith F. Dowell

Thirty-seven department employees were honored with Third Quarter 2002 Service Awards for their dedication and service to the citizens of Missouri.

Third Quarter 2002 Service Award Honorees

5 Years
Amy Barnhouse
Barbara A. Cochran
Sharon K. Edler
Dennis R. Greenwood
William H. Scott Inlow
Wanda McDonald
Paula R. Michaels
Michelle M. Mueller
Karen L. Poetker
Susan L. Province
Elfego A. Sardis
Linda Schrader
Monica A. Smith
Shannon Thompson
Beverly E. Welch
Lisa R. Willard

10 Years
Joseph Denigan
David Eisenhour
David L. Haskey
Stuart Huddleston
Julie M. Joens
Carl M. Kidwell
Gary D. Kipper
Kristy Lambert
Bill Newcomb
Alan Spears
Jeanne Thomas
Margie A. Turner

15 Years
Gordon K. Debroeck
Patricia A. Doherty
Geralyn S. Dudenhoeffer
Judy Engelbrecht
Shirley A. Summers

20 Years
Marlene T. Barnhart
Jill E. Grimm

25 Years
John A. Calcaterra
Elaine C. Schulte

LIFESTYLES

Retirees from July 2002

Division of Employment Security

Michael Serbi, Labor and Industrial Relations Manager, Benefits
Vickie Whitsitt, Unemployment Insurance Auditor II, Contributions Field
Carol Wogoman, Claims Supervisor III, Springfield Regional Claims Center

Appeals

JoAnn Rustemeyer, Claims Examiner, Appeals

New Employees from July 2002

Division of Labor Standards

Renee Guerrero, Designated Principal Assistant

Division of Workers' Compensation

Toby Graham, Office Support Assistant
Angela Knoll, Office Support Assistant
Lea Ann Moore, Court Reporter II
Kristine Purvis, Legal Advisor
David Steffes, Office Support Assistant

Division of Employment Security

Sharole Bailey, Claims Technician I, St. Louis Regional Claims Center
Michelle Besaw, Office Support Assistant, Employer Contributions
Roberta Davis, Claims Technician I, Springfield Regional Claims Center
Martha Mayne, Claims Technician I, St. Louis Regional Claims Center
Carolyn Mills, Claims Technician I, Springfield Regional Claims Center
Sara Sherrell, Claims Technician I, Springfield Regional Claims Center
Robert White, Claims Technician I, St. Louis Regional Claims Center

Appeals

Richard Craven, Appeals Referee II
Cassie Peterson, Office Support Assistant

Promotions from July 2002

Division of Employment Security

Janice Belt, Labor and Industrial Relations Manager, Benefits
Algin Bradford, Contributions Technician II, Employer Contributions
Donna Bryant, Unemployment Insurance Auditor II, Contributions Field
Phyllis Caudle, Claims Technician II, Jefferson City Regional Claims Center
Bert Coleman, Claims Technician II, St. Louis Regional Claims Center
Rhonda Harden, Claims Technician I, Benefits
Patricia Harms, Unemployment Insurance Auditor II, Contributions Field
Kerri Hoover, Claims Technician II, Jefferson City Regional Claims Center
David Huber, Claims Technician II, St. Louis Regional Claims Center
Cheryl Juelfs, Unemployment Insurance Auditor II, Contributions Field
Kathleen Kliethermes, Senior Office Support Assistant, Benefits
Debbie Lumpkin, Claims Supervisor II, Benefits
Christine Luna, Claims Technician II, Benefits
Rebecca Lynch, Contributions Technician II, Employer Contributions
Edgar Mueller, Claims Technician II, Jefferson City Regional Claims Center
Mary Phillips, Claims Technician II, Kansas City Regional Claims Center
Jill Renken, Claims Technician II, Jefferson City Regional Claims Center
Jeffrey Robnett, Claims Technician II, St. Louis Regional Claims Center
Eileen Sickman, Claims Technician I, Jefferson City Regional Claims Center
Steven Tindle, Contributions Technician II, Employer Contributions

Governor's Council on Disability

Gerald Parker, Disability Program Specialist

Retirees from August 2002

Division of Employment Security

Marsue Hawkins, Claims Supervisor III, Jefferson City Regional Claims Center
Geraldine Kampeter, Claims Technician II, Jefferson City Regional Claims Center
Stephen Kennedy, Claims Supervisor I, Kansas City Regional Claims Center

New Employees from August 2002

Division of Workers' Compensation

Manzi Gallimore, Senior Office Support Assistant
Shellie Gavette, Senior Office Support Assistant
Jodi Spicer, Office Support Assistant
Lynda Williams, Clerk IV

Division of Employment Security

Tracey Allan, Claims Technician I, Jefferson City Regional Claims Center
Kimberly Lueckenotte, Claims Technician I, Jefferson City Regional Claims Center
Leisel Farris, Claims Technician I, Jefferson City Regional Claims Center
David Hung, Unemployment Insurance Auditor I, Contributions Field
Melvin Keeney, Claims Technician I, Jefferson City Regional Claims Center
Kevin Kerchner, Claims Technician I, Jefferson City Regional Claims Center
Martha Kremer, Claims Technician I, Jefferson City Regional Claims Center
Sarah Pemberton, Claims Examiner, Benefits
John Stolte, Unemployment Insurance Auditor I, Contributions Field
Johnnie Teal, Claims Technician I, Jefferson City Regional Claims Center
Madge Upchurch, Claims Technician I, St. Louis Regional Claims Center

Promotions from August 2002

Division of Workers' Compensation

Evelyn Brumley, Senior Office Support Assistant
Dewayne Hickey, Investigator III

Division of Employment Security

Juanita Barton, Claims Technician I, Benefits
Joetta Eagleberger, Claims Supervisor III, Springfield Regional Claims Center
Jill Farris, Claims Technician I, Jefferson City Regional Claims Center
Dianne Hellmann, Labor and Industrial Relations Manager, UI Programs
Marilyn Holtmeyer, Labor and Industrial Relations Manager, Benefits
Carol Luecke, Labor and Industrial Relations Manager, UI Programs
Melissa McClain, Claims Technician I, Jefferson City Regional Claims Center
Patrick Noonan, Claims Supervisor III, Jefferson City Regional Claims Center
Gilberte Parastar, Claims Technician I, Benefits
Denise Rehmert, Contributions Deputy, Employer Contributions
Mary Turner, Claims Supervisor III, Jefferson City Regional Claims Center

Missouri Commission on Human Rights

Shannon Thompson, Human Relations Officer I

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